

Question	Action	Solution
My Vufine isn't working	Check to see if it is charged by pressing the button and looking for the blue light	<p>It does not turn blue. -You need to charge. Connect to USB power</p> <p>It turns blue but keeps blinking. You are getting incorrect or no HDMI signal. -Check HDMI source to make sure it is 720p compatible -Connect HDMI source to a HDTV to make sure video is on -Inspect and clear out your device's HDMI port from lint or dirt -Make sure any device protector case is not interfering with full insertion of HDMI cable</p> <p>It turns solid blue but I still do not see the screen -Make sure your Vufine is positioned right -Connect HDMI source to a HDTV to make sure video is on</p>
	Connect to any USB port or USB charger to charge	<p>RED light turns on -Your battery is not full. Let it charge. You can still use it while charging.</p> <p>RED light does not turn on - Try restarting Vufine - press and hold the button for 2 seconds to turn off Vufine. Blue LED will go off. Unplug the HDMI and plug it back. Then turn it back on by pressing the button -Try restarting your video source. It is known that iOS devices stops outputting HDMI signal once in a while. Try restart them. -Inspect and clear out your charger USB port from lint or dirt -Try another USB port, USB charger cable -Try using other HDMI cable, or use the same cable and connect other HDMI display, to isolate the problem.</p>
	Which edge/corners you do not see?	<p>Right/left -Gently pull/push the head unit in and out to adjust the horizontal position</p> <p>Top/bottom -Move Vufine up and down</p> <p>Adjust further by positioning the docking station</p>
	Are you using Netflix, YouTube or AppleTV?	Yes - Some apps with video hide the device screen when playing on Vufine. Check to insure your content is playing on the Vufine screen.
I cannot see the whole screen	Do you wear prescription glasses?	If you require prescription glasses to see your phone and arm-stretched length, you will need that same glasses to see Vufine clearly
Screen disappears from my device when I plug in Vufine		Vufine does not support audio. Use headphones or adjust the speaker settings on your device to listen to the audio.
The screen is unfocused		Vufine does not support audio. Use headphones or adjust the speaker settings on your device to listen to the audio.
I can't hear the audio		Vufine does not support audio. Use headphones or adjust the speaker settings on your device to listen to the audio.
I feel dizzy wearing Vufine on my glasses		Make sure your glasses are aligned to your eyes. If one side of the glasses are lower than the other, you may feel dizziness due to the unmatched lens focus.